



Non-Discrimination Policy

Texas Spine and Rehabilitation complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Texas Spine and Rehabilitation:

Provides free aids and services to people with disabilities to communicate effectively with us such as:

*Qualified interpreters

*Information written in other languages

If you need these services, please contact Andrea Urbik – Practice Administrator

If you believe that Texas Spine and Rehabilitation has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Andrea Urbik, 977 Raintree Circle Suite 230 Allen TX 75013, 214-383-6611 option 5, fax 214-383-6614, or email at aurbik@txspinerehab.com. You can file a grievance in person or by mail, fax, or email.

You can also file civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at <https://ocrportal.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Human Services

200 Independence Avenue SW

Room 509F, HHH Building

Washington, DC 20201

1800-368-1019, 1800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.